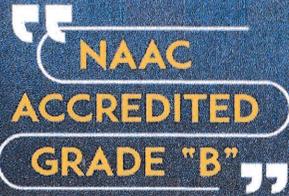


GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN

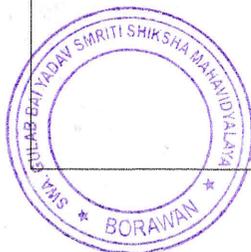


TEH-KASRAWAD, DISTRICT-KHARGONE (M.P.)
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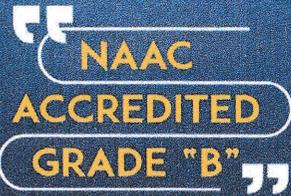
Student Satisfaction Survey (SSS) 2020-21

S. No.	Area/Statement	Student Responses on Point Rating Scale with %	Remarks
TEACHING AND LEARNING EDUCATION			
1	The Academic Level of Gulab Bai Yadav Smriti Shiksha Mahavidyalaya, Borawan.	Excellent -10 % Good -60% Satisfactory -26% Poor-4%	Satisfactory
4 point rating scale 			
2	The Learning and Evaluation activities organized in the college.	Excellent -12 % Good - 55 % Satisfactory -25 % Poor-8 %	Satisfactory
4 point rating scale 			



Dr Surendra Kumar Tiwari
 Principal
 Swa. Gulab Bai Yadav Smriti Shiksha Mahavidyalaya, Borawan (M.P)

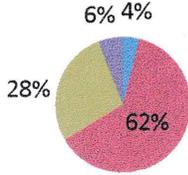
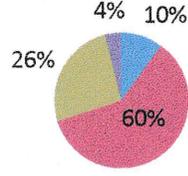
GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN



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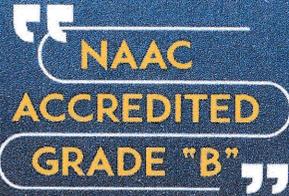


3	Proficiency of teacher in teaching and evaluation.	Excellent -4 % Good -63 % Satisfactory -28% Poor-6%	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
4	Efficiency of the B.Ed. /M.Ed. Programme on perspectives of education.	Excellent -10 % Good -60% Satisfactory -26% Poor-4%	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			



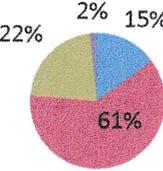
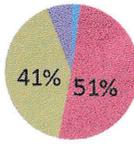

Dr. Surendra Kumar Tiwari
 Principal
 Swa. Gulab Bai Yadav Smriti
 Shiksha Mahavidyalaya, Borawan (M.P.)

GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN



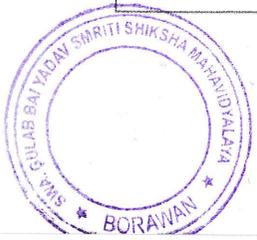
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5	Academic advising and research mentoring of the faculty of the institution.	Excellent -15 % Good -61% Satisfactory -22% Poor-2%	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
6	Accessibility of teaching faculty in matters related to academic and personal guidance.	Excellent-02 % Good -52 % Satisfactory -40 % Poor-6 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			

Dr Surendra Kumar Tiwari
Principal

Swa. Gulab Bai Yada Smriti
Shiksha Mahavidyalaya, Borawan (M.P)



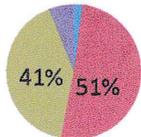
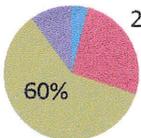
GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN

NAAC
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GRADE "B"

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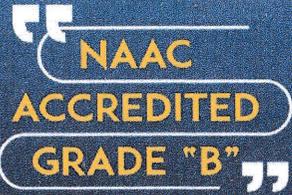


7	Academic ability and academic collaboration among fellow students.	<p>Excellent -2 % Good -26 % Satisfactory -50 % Poor-22 %</p>	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div>			
8	Relevance of Education/ICT offered by the college for your future life.	<p>Excellent-4 % Good -26 % Satisfactory -60 % Poor-10 %</p>	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div>			


Dr Surendra Kumar Tiwari
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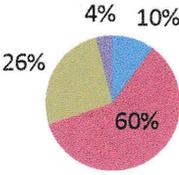
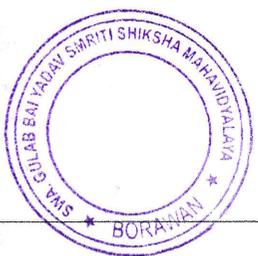
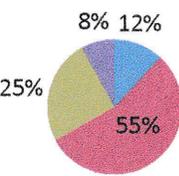


GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN

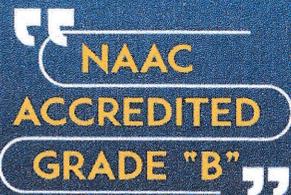


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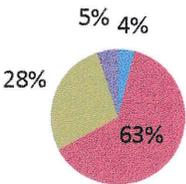
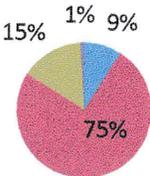
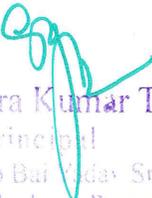
9	The importance given by the institution for value-based education.	Excellent -10 % Good - 60 % Satisfactory -26 % Poor-4 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
LEARNING ENVIORNMENT			
10	The provisions and activities for the all round development of the individual.	Excellent -12 % Good -55 % Satisfactory -25 % Poor-8 %	Satisfactory
<div style="display: flex; justify-content: space-between; align-items: center;">  <div style="text-align: center;"> <p>4 point rating scale</p>  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div> <div style="text-align: right; padding-right: 20px;"> <p style="color: purple; font-size: 1.2em;"><i>Dr Surendra Kumar Tiwari</i></p> <p>Principal Swa. Gulab Bai Yadav Smriti Shiksha Mahavidyalava, Borawan (M.P)</p> </div> </div>			

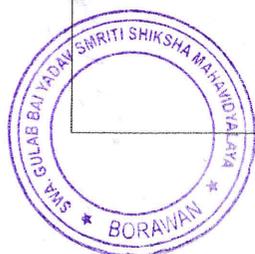
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11	Help provided by your mentor.	<p>Excellent -4 % Good -63 % Satisfactory -28 % Poor-5 %</p>	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
12	Safety in the Campus.	<p>Excellent - 9% Good -75 % Satisfactory -15 % Poor- 01 %</p>	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div> <div style="text-align: right; margin-top: 20px;">  <p>Dr. Surendra Kumar Tiwari Principal Swa. Gulab Bai Yadav Smriti- Shiksha Mahavidyalaya, Borawan (M.P)</p> </div>			



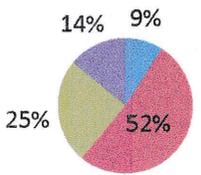
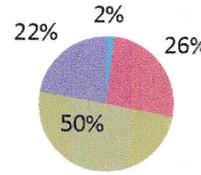
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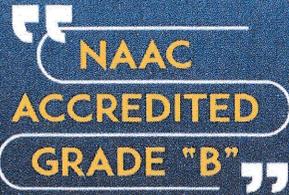


15	Diversity and quality of the co-scholastic activities offered.	Excellent -9 % Good -52 % Satisfactory -25 % Poor-14 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
16	Functioning of student clubs.	Excellent -2 % Good -26 % Satisfactory -50 % Poor-22 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			




Dr. Surendra Kumar Tiwan
 Principal
 Smt. Gulab Bai Yadav Smriti
 Shiksha Mahavidyalaya, Borawan (M.P.)

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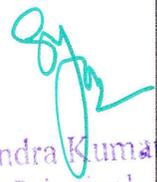


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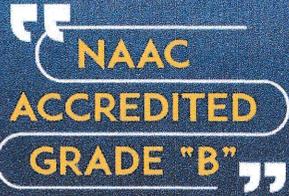


17	The extension activities offered in the college.	Excellent - 2% Good -40 % Satisfactory -52 % Poor-06 %	Satisfactory										
<p style="text-align: center;">4 point rating scale</p> <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>2%</td> </tr> <tr> <td>Good</td> <td>40%</td> </tr> <tr> <td>Satisfactory</td> <td>52%</td> </tr> <tr> <td>Poor</td> <td>6%</td> </tr> </tbody> </table>				Category	Percentage	Excellent	2%	Good	40%	Satisfactory	52%	Poor	6%
Category	Percentage												
Excellent	2%												
Good	40%												
Satisfactory	52%												
Poor	6%												
18	Opportunity for learning by doing.	Excellent - 02% Good -22 % Satisfactory -61 % Poor-15 %	Satisfactory										
<p style="text-align: center;">4 point rating scale</p> <table border="1"> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Excellent</td> <td>2%</td> </tr> <tr> <td>Good</td> <td>22%</td> </tr> <tr> <td>Satisfactory</td> <td>61%</td> </tr> <tr> <td>Poor</td> <td>15%</td> </tr> </tbody> </table>				Category	Percentage	Excellent	2%	Good	22%	Satisfactory	61%	Poor	15%
Category	Percentage												
Excellent	2%												
Good	22%												
Satisfactory	61%												
Poor	15%												



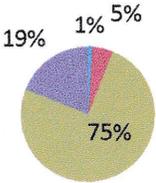
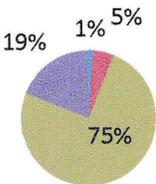

Dr Surendra Kumar Tiwan
 Principal
 Swa. Gulab Bai Yadav Smriti
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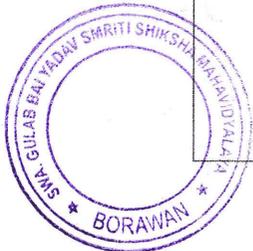
GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN



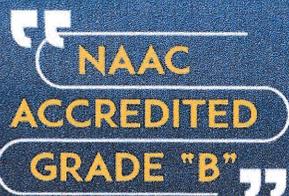
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19	Student diversity and social life in the campus.	Excellent -01 % Good -05 % Satisfactory -75 % Poor-19 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
FACILITIES IN THE INSTITUTION			
20	The infrastructural facilities in the college.	Excellent -01 % Good - 65 % Satisfactory -12 % Poor-02 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: center; align-items: center;">  <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div> <div style="text-align: right; margin-top: 20px;">  Dr Surendra Kumar Tiwari Principal Smt. Gulab Bai Yadav Smriti- Shiksha Mahavidyalaya, Borawan (M.P) </div>			



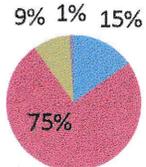
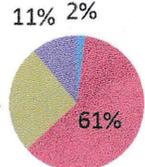
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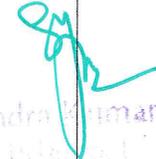
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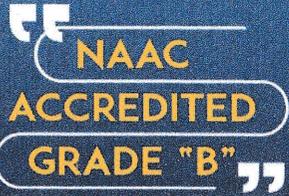


21	Maintenance of the facilities in the college.	Excellent -15 % Good - 75% Satisfactory - 09 % Poor- 01 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
22	Canteen facilities in the college.	Excellent -02 % Good -61 % Satisfactory -26 % Poor-11 %	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="text-align: right;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
23	Ease of accessing library resource.	Excellent - 10 % Good -33 % Satisfactory -42 % Poor- 15 %	Satisfactory




 Dr. Surender Kumar Tiwan
 Swa. Gulab Bai Yadav Smriti
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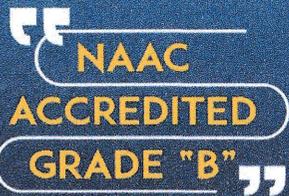


<p>4 point rating scale</p> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor 			
24	Classrooms and laboratory facilities of the college.	<p>Excellent -01 % Good - 84 % Satisfactory -13 % Poor-02 %</p>	Satisfactory
<p>4 point rating scale</p> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor 			
25	Student support facilities of the institution.	<p>Excellent - 02% Good - 63 % Satisfactory -24 % Poor- 11 %</p>	Satisfactory



Dr. Surender Kumar Tiwari
 Swa. Gulab Bai Yadav Smriti
 Shiksha Mahavidyalaya, Borawan (M.P.)

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<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
26	Sports and fitness facilities of the college.	<p>Excellent -10 % Good - 32 % Satisfactory - 43 % Poor-15 %</p>	Satisfactory
<p style="text-align: center;">4 point rating scale</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="margin-left: 20px;"> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor </div> </div>			
27	Career counseling and placement service offered by the college.	<p>Excellent -10 % Good - 33 % Satisfactory -42 % Poor- 15 %</p>	Satisfactory



Dr. Surender Kumar Tiwari
 Principal
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4 point rating scale



GENERAL OBSERVATIONS

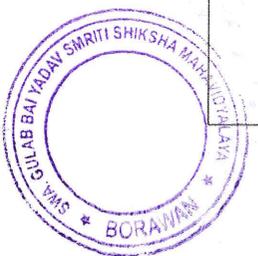
28	Satisfaction with respect to the college policies.	Excellent -05 % Good - 60 % Satisfactory - 27% Poor- 08 %	Satisfactory
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4 point rating scale



29	Opinion on the educational institution to be recommended for others.	Excellent -06 % Good - 58 % Satisfactory - 29 % Poor-07 %	Satisfactory
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Dr. Sushila Kumar Tiwari
Principal
Swa. Gulab Bai Yadav Smriti
Shiksha Mahavidyalaya, Borawan (M.P.)



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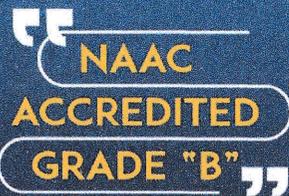
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<p>4 point rating scale</p> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor 			
30	Overall quality level of the institution.	<p>Excellent -07 %</p> <p>Good - 27 %</p> <p>Satisfactory -63 %</p> <p>Poor-03 %</p>	Satisfactory
<p>4 point rating scale</p> <ul style="list-style-type: none"> ■ Excellent ■ Good ■ Satisfactory ■ Poor 			




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ANALYSIS OF THE ABOVE RESPONSE OF THE STUDENTS

The Student satisfaction survey analysis for academic year 2020-21 is given above for each statement. The data was collected on 4-point rating scale. There were total 30 statements related to different criteria. The four different criteria were as follows:

- **TEACHING AND LEARNING EDUCATION: 9 statements**
- **LEARNING ENVIRONMENT: 10 statements**
- **FACILITIES IN THE INSTITUTION: 8 statements**
- **GENERAL OBSERVATIONS: 3 statements**

TOTAL: 30 STATEMENTS

In the first criteria, response for 9 statements related to Teaching and Learning Education, 3 statements were found to be satisfactory in terms of student's ratings, whereas other 6 were found of little concern. The results will be forwarded to the IQAC of the college to suggest for actions taken to improve the areas of little concern for coming academic session.

In the second criteria, response for 10 statements related to Learning Environment, 6 statements were found to be completely satisfactory by the student's rating, whereas other 4 were found of concern. The above areas of concern will be forwarded to the IQAC of the college for taking further actions and decision in the coming meeting and suggest for possible measures for quality improvement of the college.

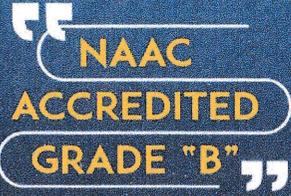
In the third criteria, response for 8 statements were procured from the students on Facilities in the Institution, out of 8 statements maximum 7 statements were found to be satisfactory by the students. Only one statement was found for concern of IQAC. The


Dr Surendra Kumar Tiwari
Principal

Smt. Gulab Bai Yadav Smriti
Shiksha Mahavidyalaya, Borawan (M.P.)



GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN



TEH-KASRAWAD, DISTRICT-KHARGONE (M.P.)

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statement was related to "Maintenance of Facilities." IQAC of the institute will take further steps to work upon the maintenance of the facilities.

In the fourth criteria only 3 statements related to general observation were given in Student Satisfaction Survey (SSS). The results of this criterion will also be forwarded to the IQAC for further concern and actions to be taken for coming academic year.

A handwritten signature in blue ink, appearing to be "A. P.", written over the typed name of the IQAC Coordinator.

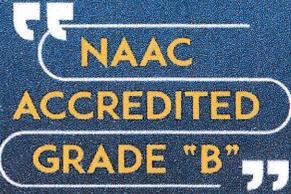
IQAC COORDINATOR
Swa. Gulab Bai Yadav
Smriti Shiksha Mahavidyalaya
Borawan, Khargone (M.P.)



A handwritten signature in blue ink, appearing to be "Dr. Surendra Kumar Tiwari", written over the typed name of the Principal.

Dr. Surendra Kumar Tiwari
Principal
Swa. Gulab Bai Yadav Smriti
Shiksha Mahavidyalaya, Borawan (M.P.)

GULAB BAI YADAV SMRITI SHIKSHA MAHAVIDYALAYA, BORAWAN



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ACTION TAKEN REPORT OF STUDENT SATISFACTION SURVEY (SSS) FOR ACADEMIC YEAR 2020-21

The data analysis of the SSS was forwarded to the IQAC of the college. The following action taken were suggested by the IQAC for improvements in the different areas.

1. There is a need to improve the justification of the Education being provided by the college.
2. There is a need to develop a habit of study by being organized together by fellow students.
3. The need to develop that will enhance the personal and all round development of students.
4. There is need to improve the student support facilities of the institution.
5. Need to improve the overall quality level of the institution.

The above will be forwarded to the concerned departments HODs and staff to implement them further.

Ajab
IQAC COORDINATOR
Swa. Gulab Bai Yadav
Smriti Shiksha Mahavidyalaya
Borawan, Kha.



Surendra
Principal
GBYSSM
Dr. Surendra Kumar Tiwari
Principal
Swa. Gulab Bai Yadav Smriti
Shiksha Mahavidyalaya, Borawan (M.P.)